

Training Program

JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS JOB DESCRIPTIONS

Standard Operating Procedures

Performance Improvement Tools

- Performance Checklists
- Job Aids
- Performance Evaluation Tools
- Deviation Guides

Training

Overview: PacMoore Pride (Video)
Orientation Program (Classroom/Individual)
Structured OJT (Job Specific)

Job Specific English for Spanish Speakers
Job Specific Spanish for English Speakers

Train the Trainer

Train the Trainer for Leadership
Train the Trainer for Supervisors

Continuous Improvement Process

Weekly Team Meetings:
Ongoing Mini Training Modules
Team Process Improvement Meetings
Incentive Program
Document Update and Maintenance System